



Operations Analyst

About the role:

We are looking for a self motivated, curious and exceptionally organized individual to help drive operational excellence for MRI Online. Operations has a direct impact on our ability to grow our content library, develop our platform and drive sales globally. This data-driven role calls for a rare combination of analytical thinking, operational prowess, and interpersonal ability to lead high impact initiatives. You'll drive innovation, scale our most impactful processes and initiatives, and build structures and activities to drive consumer and enterprise growth.

This role will require collaboration with our Content, Marketing, Product and Sales teams to make their work seamless and more impactful. A new department within MRI Online, the Operations Analyst will bring order to chaos and enable rapid experimentation for new product ideas.

Responsibilities:

- Understand requirements of all stakeholders to build solutions that enable teams to work efficiently and rapidly scale. Examples: Crowd-sourced written content capability; enabling global team of authors and reviewers. Video content, filmed on-site and pushed live to website within hours
- Gain understanding of health care systems and liaise w/ technical teams to design technical solutions that improve operations
- Rigorously measure and analyze the impact of all new initiative; constantly seek improvement
- The point-person on the ground for ensuring smooth operations for all stakeholders, including content creators, customers and external partners.

Requirements:

- Highly analytical and detail oriented
- A passion for technology, business, and innovation
- The ideal candidate has 2+ years of experience in a highly analytical role; for example in management consulting, banking, high growth startups or fortune 500 company
- A successful operations analyst identifies risks ahead of time, escalates when necessary, and drives new thinking to improve processes for existing programs
- Their ability to think both critically and creatively and communicate effectively are important to performing well in this role
- Great attitude and the ability to embrace change